

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

Watts Truck & Van (Cardiff) Limited
CTC House
Whittle Road
Leckwith Industrial Estate
Cardiff
CF11 8AT
United Kingdom


Holds Certificate Number:

FS 542964

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

The supply, servicing and repair of light and heavy commercial vehicles and the supply of replacement parts

For and on behalf of BSI:


Frank Lee, EMEA Compliance & Risk Director

Original Registration Date: 24/12/2008

Latest Revision Date: 06/12/2016

Effective Date:

Expiry Date: 29/11/2017

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Certificate No: FS 542964

Location	Registered Activities
Watts Truck & Van (Cardiff) Limited CTC House Whittle Road Leckwith Industrial Estate Cardiff CF11 8AT United Kingdom	The sales, group purchasing, servicing and repair of light and heavy commercial vehicles and the supply of replacement parts.
Watts Truck & Van (Cardiff) Ltd T/A Watts Truck & Van Newport Afon Ebbw Road Rogerstone Business Park Newport NP10 9HZ United Kingdom	The sales administration, service and repair of light and heavy commercial vehicles and the supply of replacement parts
Watts Truck & Van (Swansea) Limited Unit 43 Cwmdu Industrial Estate Swansea SA5 8LG United Kingdom	The servicing and repair of light and heavy commercial vehicles and the supply of replacement parts.

Original Registration Date: 24/12/2008

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.
An electronic certificate can be authenticated [online](#).
Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
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Quality Statement

It is the policy of Watts Truck & Van to offer commercial vehicle operators a quality service throughout all its locations.

The company aims to supply products and services to an approved quality standard that continually meets our customer's safety and reliability requirements.

Policies within our quality management system and related procedures have been introduced to ensure sound working practices are achieved to meet the requirements of our business and the ISO9001 standard. They also provide a platform to ensure compliance with local legislation, health and safety and environmental requirements.

The commitment to our mission statement requires full and active involvement in quality improvements from all personnel. Management constantly review the provision of resource and staffing levels to ensure we are able to deliver a quality service.

Management give a high priority to the recruitment of suitable staff, the subsequent induction process and the development of skills through learning and review.

We continually scrutinise the required technical, administration, and customer facing skills against our changing needs. Individual skills are reviewed and any necessary training needs implemented. Performance levels against training objectives are closely monitored, thus providing a route for continuous improvement in the service levels we provide.

Ongoing quality issues are discussed regularly at our monthly management meetings. At least one meeting, dedicated to quality matters, is held each year. This includes a review of our quality policies. Resulting information is communicated through all levels of our organisation.

Objectives set at our quality meetings are monitored and reviewed formally through an ongoing review and audit process.

Our focus on quality driven processes, continuous improvement and the development of our staff is underpinned through our commitment to the continuing accreditation of the ISO9001 standard.

Signed by the Managing Director - Simon Griffin -